

SELF-REGISTRATION

1. Click on Online Banking Portal tab on our website home page (<https://sbinewyork.statebank>).
2. Click on YONO Retail.
3. Login home page of YONO US Portal.

The image shows a screenshot of the YONO US login page. On the left, there is a 'New Customer' section with four options: 'Open Checking/MMD Account (Coming Soon)', 'Yono Remit Remittance to India', 'Open Certificate of Deposit (Coming Soon)', and 'Funds Transfer'. Below this is the 'New York Branch' header. On the right, the 'Retail User' tab is selected, and the 'Existing YONO User' login form is visible. The form includes fields for 'User Id*', a CAPTCHA code, and a 'LOGIN TO YOUR ACCOUNT' button. Below the login form, there are links for 'New to YONO! - Register here', 'Forgot/ Change Password', and 'First Time Login (For Users Registered by the Branch)'. At the bottom, there are links for 'Help Documents' and a security warning about phishing attacks.

New Customer
Open an account of your choice in just a few steps

- Open Checking/MMD Account (Coming Soon)
- Yono Remit Remittance to India
- Open Certificate of Deposit (Coming Soon)
- Funds Transfer

New York Branch

Existing YONO User
Login with your YONO credentials

User Id*

NSN2z

CAPTCHA Code*

LOGIN TO YOUR ACCOUNT

New to YONO! - Register here

Forgot/ Change Password

First Time Login (For Users Registered by the Branch)

Help Documents: YONO Registration | INR Remittances | USD Local Wires | USD International Remittances | Pulling Funds through ACH

Site best viewed at 1366 x 768 resolution in Google Chrome 50+, Mozilla 40+

About SBI | Branch Address | Privacy Policy | Sign On Policy

Beware of Phishing attacks

- Phishing is a fraudulent attempt, usually made through email, phone calls, SMS etc seeking your personal and confidential information.
- State Bank of India or any of its representatives never sends you email/SMS or calls you over phone to get your personal information, password or one time SMS (high security) password. Any such e-mail/SMS/phone call may be an attempt to fraudulently withdraw money from your account through online banking. Never respond to such email/SMS/phone call. Please report immediately on report.phishing@sbi.co.in if you receive any such email/SMS/phone call. Immediately change your passwords if you have accidentally revealed your credentials.

Please ensure the following before logging in

- URL address on the address bar of your internet browser begins with "https" the letter 's' at the end of

4. Click on 'New to YONO! – Register Here' Link.

The screenshot displays the YONO US website interface. At the top, there are tabs for 'Retail User' and 'Corporate User'. The main header features the 'yono US' logo and 'State Bank of India Existing YONO User'. Below this, there is a login section with a 'User Id*' field, a CAPTCHA code field, and a 'LOGIN TO YOUR ACCOUNT' button. A prominent red-bordered button labeled 'New to YONO! - Register here' is highlighted. Below the login section, there are links for 'Forgot/ Change Password' and 'First Time Login(For Users Registered by the Branch)'. At the bottom, there are links for 'Help Documents' (YONO Registration, INR Remittances, USD Local Wires, USD International Remittances, Pulling Funds through ACH), a resolution notice ('Site best viewed at 1366 x 768 resolution in Google Chrome 50+, Mozilla 40+'), and a 'Beware of Phishing attacks' warning.

5. Self-Registration page opens in new tab.

6. Enter your personal information as it is registered with the Bank.

7. Click on calendar button and select your date of birth

(The format displayed will be in MM/DD/YYYY).

8. Enter your Customer ID (Contact the Branch in case you do not know your Customer ID)
(Each Joint Account holder must register separately with own Customer ID).

9. Enter the Complete Social Security Number in format XXX-XX-XXXX.

10. Enter mobile number with country code registered with the Branch in format – XXXXXXXXXXXX
without '00' or '+' sign (19876543210 or 919876543210).

11. Enter the Captcha Verification Code as displayed.

12. Scroll down further to tick checkboxes for terms and conditions.

13. Click on Next.

14. Enter OTP on the OTP screen which is received on the registered number.


15. On successful validation of OTP, the next screen of setting login password is displayed.
16. Set the login password after carefully reading the password policy displayed on page.
17. Once you have successfully set the password, you will receive the message to login with **Temporary User ID which is your Customer ID** to complete the registration process.



SETTING USER ID FOR SELF-REGISTERED USERS

1. Click on 'Go to Login page' after successfully setting the password, the login page reloads and then enter your Temporary User ID and password to login for first time.

First time, **Temporary User ID must be entered which is the Customer ID. Post completion of registration process you will be prompted to change the temporary user ID to new User ID of your choice.**

2. Enter the OTP sent on registered number.
3. Once you successfully validate the OTP, you come on "Acceptance of Agreements" Page. Select all agreements and accept the same.
4. Thereafter, you will land on portal's home page. You will be prompted to change your user ID and will be directed to change user ID page.
5. Click on 'Update' Button on right side of the screen. The Customer ID field is now available for updation of User ID.
6. Create a new user ID of your choice with alphabets and numbers.
7. Then click on green arrow provided on side of the box. 
8. You will get a message that User ID is permanent and cannot be changed.
9. Once submitted, you will get a message on successful setting of User ID. In case you do not get the success message, retry the process.
10. Now click on home page tab on top of page to access your accounts.
11. **You will be self-registered with only 'View' Rights. For doing transactions, you have to request for transaction rights through 'Services' Tab.**

12. You can do the following with 'View' rights:

1	View Accounts and details (Transactions and CDs)
2	Download Account Transaction Details Document
3	Send Secured Messages
4	Request Check Book
5	Stop Check (Single & Multiple leaves)
6	Request 'Transaction Rights'



REQUESTING TRANSACTION RIGHTS

1. Login in the YONO portal and go to 'Services' Tab.
2. Click on 'General Services', further on 'Service Requests'.
3. Click on "Transaction Rights".
4. Click on "Request Transaction Rights".
5. On the screen select from Drop down 'Enable for Transaction'.
6. Click the checkbox for accepting terms and conditions.
7. Click on 'Submit'.
8. Click on "Submit" on the confirmation screen.
9. Enter OTP sent on registered number for validation.
10. Once OTP is validated, the request shall be successfully submitted to the Bank for approval.
11. In case user already has transactions enabled, the screen will show suitable message.

INTERNET BANKING TEAM

Sr No	Email Id	Contact Number
1	inb.nyb@statebank.com	212-521-3288
2	inb1.nyb@statebank.com	212-521-3342
3	mgrretail.nyb@statebank.com	212-521-3318
4	mgrmkt.nyb@statebank.com	212-521-3390
5	mta.nyb@statebank.com	212-521-3285